

Privacy Policy

Children's Therapy Place is committed to protecting your privacy. This Privacy Policy describes how Children's Therapy Place collects, uses, and shares personal information through our website at childrenstherapyplace.com, related website forms, and other online interactions with us.

The terms "we," "us," and "our" refer to Children's Therapy Place. The terms "you" and "your" refer to website visitors, clients, parents, guardians, caregivers, referral sources, applicants, and others who interact with us.

By using our website, you acknowledge the practices described in this Privacy Policy.

Overview

This Privacy Policy applies to personal information collected through our website and online forms.

Children's Therapy Place also maintains a separate Notice of Privacy Practices that describes how protected health information may be used and disclosed under HIPAA. If information you provide to us is protected health information, our Notice of Privacy Practices will also apply.

Information We Collect

We collect personal information that you voluntarily provide to us through our website, online forms, email, phone communications, text communications, referral inquiries, employment inquiries, and other interactions with Children's Therapy Place.

The information we collect may include contact information, referral information, service inquiry information, appointment-related information, employment inquiry information, and any other information you choose to provide to us.

Examples of information we may collect include:

- Name
- Email address
- Phone number
- Mailing address
- Relationship to a client or prospective client
- Preferred method of contact
- Information submitted through contact, referral, service inquiry, or employment forms

- Information related to requested services, appointment needs, referral questions, or areas of concern
- Communications you send to us by website form, email, phone, text message, or other means

Some information submitted through our website forms may relate to a client's health, development, diagnosis, treatment needs, or requested services. To the extent this information is protected health information under applicable law, Children's Therapy Place handles it in accordance with our Notice of Privacy Practices.

How We Use Information

We may use the information we collect to:

- Respond to questions, referrals, requests, or inquiries
- Communicate with clients, parents, guardians, caregivers, referral sources, and other authorized individuals
- Schedule, coordinate, or provide services
- Send appointment reminders and service-related communications
- Process or respond to employment, student, volunteer, or business inquiries
- Operate, maintain, and improve our website and services
- Protect the security and integrity of our website and organization
- Comply with legal, regulatory, contractual, and administrative requirements

We do not use text messaging opt-in information or consent for unrelated marketing or promotional sharing.

SMS / Text Messaging Privacy

Children's Therapy Place may use text messaging to send appointment reminders and related service communications to clients, parents, guardians, caregivers, or authorized representatives who have provided consent to receive such messages.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the text message services.

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How We Share Information

We may share information with trusted third parties who assist us in operating our website, conducting our business, servicing clients and visitors, managing communications, or supporting appointment reminder services. These trusted third parties agree to keep this information confidential.

We may also share information when required or permitted by law.

Your personal information will never be sold or shared with unrelated third parties for their own marketing or promotional purposes.

Website Activity and Cookies

We may collect certain information automatically when you visit our website, such as your browser type, IP address, pages viewed, referring website, requested URL, referring URL, date and time of visit, timestamp information, and other usage information.

We may use this information to administer the website, improve user experience, analyze website activity, measure interest in different areas of the website, and support website functionality.

We may use cookies or similar technologies to help operate the website, improve user experience, analyze website activity, and support website functionality. You may be able to disable cookies through your browser settings, but some parts of the website may not function properly.

Third-Party Links

Our website may contain links to third-party websites. This Privacy Policy applies only to information collected by Children's Therapy Place. We are not responsible for the privacy practices, policies, or content of third-party websites.

Security

We use reasonable administrative, technical, and physical safeguards to protect personal information. However, no method of transmission over the internet or method of electronic storage is completely secure. We cannot guarantee absolute security of information submitted through our website.

We cannot guarantee that information submitted through the website will not be accessed, intercepted, or altered by unauthorized third parties.

Please do not use website forms for emergencies or urgent medical needs. If you are experiencing an emergency, call 911 or seek immediate assistance.

Children's Information

Children's Therapy Place provides services to children and families. This website is intended for use by adults, including parents, guardians, caregivers, referral sources, applicants, and other authorized individuals. Information about a child or prospective child client should be submitted by a parent, legal guardian, authorized caregiver, referral source, or other person with appropriate authority.

We do not knowingly collect personal information directly from children through our website without appropriate parental, guardian, or authorized consent.

Updating Your Information

You may request to access, correct, or update personal information you have provided to us by contacting us at:

info@childrenstherapyplace.com
208-323-8888

Requests involving protected health information may be handled in accordance with our Notice of Privacy Practices.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we make updates, we will revise the "Updated" date at the top or bottom of this page. Your continued use of our website after changes are posted means you acknowledge the updated Privacy Policy.

Contact Us

If you have questions about this Privacy Policy, please contact us at:

Children's Therapy Place
Phone: 208-323-8888
Email: info@childrenstherapyplace.com

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